IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Christopher Sachse

Serial No.:

09/471,777

Filed:

December 23, 1999

Title:

CONTROLLING DATA COLLECTION,

MANIPULATION AND STORAGE ON A NETWORK WITH SERVICE ASSURANCE

P.O. Box 1450

Mail Stop Amendment

Commissioner for Patents

Alexandria, VA 22313-1450

Docket No.: 60021-331301

CERTIFICATE OF TRANSMISSION

I CERTIFY THAT THIS PAPER IS BEING TRANSMITTED VIA FACSIMILE TO TINA KATCHEVES AT THE U.S. PATENT AND TRADEMARK OFFICE VIA FACSIMILE NUMBER 571-272-1600, ON MAY 20, 2004.

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Group Art Unit: 2172

Examiner: Jean M. Corrielus

COMMUNICATION

On May 5, 2004, our firm submitted an Amendment/Response for the above referenced patent application. Unfortunately, the serial number on both the caption section of the Response and the postcard included a typographical error. The postcard and Response show the serial number to be 09/417,777. The correct serial number is 09/471,777.

On or around May 12, 2004, we discovered this typographical error and my secretary Ann Pommier, spoke by telephone with Tina Katcheves at the USPTO. Ms. Katcheves Instructed us to file this communication so that the Response/Amendment (showing the incorrect serial number) can be routed to the correct file.

Please be advised that formal drawings were also submitted with the Response/Amendment. If another copy of the formal drawings is required, please let us know and we will gladly submit the drawings again.

Any inquiry regarding this matter should be directed to me at (612) 607-7508.

Respectfully submitted,

Steven C. Lieske, Reg. No. 47,749

Customer No. 29838

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FAX COVER LETTER

May 20, 2004

TO:

Tina Katcheves

COMPANY:

U.S. Patent and Trademark Office

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FROM:

Steven C. Lieske

DIRECT DIAL:

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EMAIL

Slieske@Oppenheimer.com

RE:

Serial No. 09/471,777

Attorney Docket No. 60021-331301

COMMENTS:

I certify that this paper is being transmitted via facsimile to Tina Katcheves at the

U.S. Patent and Trademark Office via facsimile number 571-272-1600 on May 20, 2004.

Ann Pommier

This facsimile contains confidential information intended only for the use of the addressee(s) named above and may contain information that is legally privileged. If you are not the addressee, or the person responsible for delivering it to the addressee, you are hereby notified that reading, disseminating, distributing or copying this facsimile is strictly prohibited. If you have received this facsimile by mistake, please immediately notify us by telephone and return the original message to us at the address above via the Postal Service (we will reimburse postage). Thank you.

Originals: Not being sent

Completed by: Ann Pommier/7257

You should receive 12 page(s) including this page. If the transmission is incomplete, please call 612.607.7276 as soon as possible. Receipt is hereby acknowledged by the Commissioner of Patents & Trademarks of the following items in the Utility Patent application of

Inventor:

Christopher Sachse

Title:

CONTROLLING DATA COLLECTION, MANIPULATION AND STORAGE ON A NETWORK WITH SERVICE ASSURANCE (as

amended herein)

Serial No.:

09/417,777

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Response

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Petition for Two Month Extension of Time Thirty-seven (37) sheets of formal drawings

Postcard

Atty/Secy:

Date: File No.: Lleske:atp May 5, 2004 60021-331301

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OPPENHEIMER: 2229460 v01 05/15/2004